



vGRID & Veeam Free Cloud Services Promotion Terms & Conditions

Thank you for your interest in the [FREE Cloud Services Program](#)

About the Program

The program will provide any customer using Veeam Backup & Replication (alone or as part of a suite) with \$1,000 (NZD, New Zealand dollars) in free cloud services.

Customer Eligibility

Any Veeam customer with a current paid license and support agreement for any of the following products is eligible;

- Veeam Availability Suite
- Veeam Backup & Replication
- Veeam Backup Essentials

Note: Veeam Backup Free Edition customers are not eligible. Licenses can be perpetual or subscription. Limit of one offer per Veeam customer account.

What if my Veeam support has expired?

Once you get back on support you are eligible to receive your free Cloud Connect services. This is a great opportunity to leverage the full functionality and new features in Veeam Backup & Replication, and to extend availability to the cloud with Veeam Cloud Connect.

What if I'm already using Veeam Cloud Connect?

If you are already consuming Cloud Connect services, you are still eligible for this offer as long as you use the funds to expand your service or purchase new services.

For example, if you're sending backups of some of your VMs to the cloud you could back up additional VMs to the cloud. Or you could replicate VMs to the cloud in addition to backing them up to the cloud.

Customers who have existing Cloud Connect services with vGRID must maintain their existing level of services to qualify for additional Free Cloud Connect services under this program.

What if I'm a new Veeam Backup & Replication customer?

As a new customer you will be eligible for this offer once you have a paid license of Veeam Availability Suite, Veeam Backup & Replication or Veeam Backup Essentials – just as long as you register before the offer deadline. Trial licenses are not eligible for the FREE Cloud Connect Services Offer.

Participation

How does the special offer work?

1. Register for your free Cloud Connect services: <https://go.veeam.com/promo-free-cloudservices>
2. Register to receive a unique activation code, which you can then redeem for free Cloud Connect services.
3. Choose vGRID (LayerX Cloud Limited) as your service provider.
4. When you receive your unique activation code from Veeam log a support ticket by emailing support@vgrid.nz
5. vGRID will authenticate your code and contact you to start providing Free Cloud Services.

Is there a deadline to act on this offer?

Yes, you must request your code for free Cloud Connect services by **September 30, 2017**. You must then consume Cloud Connect services against your code by **December 31, 2017**. The sooner you register; the more time you have to consume your free cloud services!

What if I don't consume the full amount within the allotted timeframe?

You are eligible to receive up to the amount of \$1,000 NZD for new or expanded Cloud Connect services you utilise until December 31, 2017. For example, if you are only able to consume \$800 you would only get that amount free, and not be able to claim the additional \$200 after the end date.

Eligible Services**What cloud services can I obtain through this offer?**

Any hosting service related to Cloud Connect Backup for VMs or Cloud Connect Replication for VMs is eligible through this offer.

What is Veeam Cloud Connect?

Veeam Cloud Connect enables organisations to get VM backups and replicas off site without the cost and complexity of building and maintaining an offsite infrastructure. Veeam Cloud Connect provides a fully integrated, fast and secure way to backup, replicate and restore from the cloud. For more information on Veeam Cloud Connect visit: <https://www.veeam.com/offsite-cloud-backupsreplicas.html>

How is Veeam Cloud Connect licensed and priced?

Veeam Cloud Connect backup and replication is included within Veeam Availability Suite™, Veeam Backup & Replication™, and Veeam Backup Essentials™ for all end users at no additional charge and with no additional licensing required. However, you will need to acquire a subscription to the appropriate compute and storage resources from a service provider of your choice in order to use it.

Can I use this offer with cloud backup for workstations and servers?

At least initially, the FREE Cloud Connect Services Offer is limited to cloud backup and DR for VMs. Cloud backup for workstations and servers protected by Veeam Agent for Microsoft Windows or Veeam Agent for Linux might be added at a later date.

Can I use this offer with Veeam Cloud Connect for the Enterprise?

No, this product is not eligible to use with the offer.

Am I eligible if I am using a free edition of Veeam?

No, Veeam Backup Free Edition customers are not eligible.